

#wearelogistics

Quality Policy

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1. Subject of matter and Fundamentals

BERGÉ, is a leading operator in logistics services and solutions, integrates the entire supply chain to facilitate the global transport of goods. To this end, it has an extensive operational, technical, and human structure, and a broad portfolio of services ranging from stevedoring, consignment, customs management, maritime, air and land transport, chartering, freight forwarding, project cargo, regular lines, to warehouse management, procurement and supplies, production support and order management.

Within this framework of activity, BERGÉ's management is committed to demonstrating **leadership in excellence in terms of quality**, environment, health and safety at work, to ensuring safety and security in the international supply chain, and to ensuring the safety and security of the international supply chain, as well as food safety and sustainability, through the implementation of an Integrated Quality Management System based on ISO standards. The aim is to reinforce the **competitiveness of the services and solutions** it offers through management excellence.

The **quality** of our actions is **one of the premises of our values as a company** to guarantee **compliance with our policies, standards, certifications, and approvals**.

2. Scope

This Policy is addressed to all professionals of **Bergé Infraestructuras y Servicios Logísticos, S.L.** and its subsidiaries (hereinafter, "**Bergé**"),

Bergé Infraestructuras y Servicios Logísticos, S.L. and its subsidiaries, subsidiaries understood to be those companies in which Bergé Infraestructuras y Servicios Logísticos, S.L. holds a stake in the share capital that gives it control, in accordance with the provisions of article 42 of the Commercial Code.

The Policy constitutes a binding internal rule for all BERGÉ professionals, regardless of their geographic, hierarchical, or functional location, and regardless of the contractual modality that determines their relationship with BERGÉ.

3. Action principles

The following is a description of the principles that reflect the way we understand our commitment to Quality:

A process-oriented company

- + Promote a process-based approach, understand the purpose and context of the organisation, and apply risk-based thinking, which enables minimising negative effects, maximising the use of opportunities, achieving expected results, and adapting to change.
- + Ensure the organisation's compliance with applicable requirements, including both legal and regulatory requirements and other requirements to which the organisation subscribes.
- + Promote and address internal and external communications on quality processes and sustain mutually cooperative relationships with stakeholders.
- + Incorporate the highest standards to respond to a highly competitive market, ensure the conformity of its services and promote a focus on increasing customer satisfaction and responding to the needs and expectations of its stakeholders.
- + Maintain appropriate measures to ensure the security and safety of the international supply chain, including in the areas of physical integrity and access controls, logistical processes, and handling of certain types of goods, personnel, and identification of trading partners.

To ensure commitment to the requirements of the food safety management system and sustainable commodities, through the training of personnel involved in the management, operation, and safety of the product/commodity and by promoting compliance with all legal requirements, as well as our own and third party requirements.

A people-oriented company

- + To provide safe and healthy working conditions for the prevention of work-related health and road safety injuries and impairments, with a commitment to eliminate hazards and reduce occupational health and safety risks, as well as the health risk to goods.
- + Respect and promote respect for the personal dignity, privacy, and individual rights of all people, being committed to maintaining a working environment in which there is no discrimination, harassment, intimidation, oppression, or exploitation, ensuring a safe and secure working environment.

A customer-oriented company

- + To achieve customer satisfaction through services capable of meeting their needs and expectations, and to ensure that services are safe and reliable, responding to their requests.
- + To achieve a relationship with our customers based on effectiveness, efficiency, and professionalism, setting prices for our goods and services with honesty.

A socially oriented company

- + Develop its commitment to protect the environment, through the prevention of pollution, the sustainable use of natural resources and the promotion of energy efficiency and a low-carbon economy.

A company oriented towards self-assessment and continuous improvement.

- + Establish objectives and targets that enable the performance of Quality, Environment, Safety, and health of workers at work, Food Safety and Sustainability, Security and Safety in the international supply chain, and periodically evaluate the results to implement continuous improvement of our processes, activities, services, and food safety management system.

4. Communication and dissemination

The full text of the Policy will be sent to all the professionals who make up Bergé and to all collaborators, all of whom will be obliged to comply with its content, and will be the object of communication, training and awareness-raising actions for its proper understanding and application.

The policy will be made available via the corporate intranet and the organisation's website for promotion to third parties.

5. Approval, validity, and revision

This Policy has been approved by the Executive Directorate General and may be revised to adapt it to the needs resulting from applicable regulations and other relevant changes in the organisation. The updating of successive versions of the Policy and/or other documents necessary to comply with its provisions shall be the responsibility of the Executive Directorate General, subject to a favourable report from the GRC Area.

In line with the spirit of continuous improvement, BERGÉ undertakes to review its content periodically to faithfully reflect the current situation of the Company.