

The logo for BERGÉ, featuring the word in a bold, blue, sans-serif font. A small red horizontal bar is positioned above the letter 'É'.

**BERGÉ**

Moved by Logistics

The background of the image is a photograph of a vast blue ocean under a clear sky. A prominent red horizontal band is overlaid across the middle of the image. In the bottom left corner, the white, churning wake of a ship is visible.

**#yourcruiseshipagency**

# BERGÉ CRUISES

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Bergé is a reference player in multimodal logistic services, leader in the Spanish market, with great worldwide prominence and strong presence in Mexico, Colombia, Peru and Panama.

**The Cruise Department** has 25 years of experience and has become one of the most important Cruise Agencies in Spain. Every year handling, in specialised cruise terminals, more than seven hundred cruises from the main companies and around one million of passengers.

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**700**

Cruises/Year

**1M**

Passengers/Year

**BERGÉ**





## MOVED BY OUR VALUES



- + Engagement and commitment
- + Proactivity as reference
- + Our team
- + Proud of our experience

Bergé belongs to Bergé & Cía, one of the principal Spanish business groups, which was founded in 1870 as a stevedoring and shipping agency.

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**10,000** + **1,900**

Handled Vessels

Professionals

**BERGÉ**





# WITH BERGÉ IT'S MUCH EASIER



24

Hours/Day

365

Days/Year

- + **An exclusive agent** takes care of everything related to the call before, during, and after the call, attending each one's needs.
- + **Quick responses, solutions. A dedicated agent** who focuses on requirements and problems to make the tasks much easier.
- + We deal with any subject in all the ports, with all the companies, suppliers, and authorities.
- + Bergé Cruise Department has a **large network** of companies of supplies, technicians, and local professionals.  
We provide all kind of services to clients and guests with a 24-hour assistance schedule.

## + Port agency

- + Berth reservation
- + Inmigration & Customs
- + Legal and commercial representation
- + Fresh water and provisions supply
- + Waste disposal
- + Cleaning, repair & maintenance
- + Marpol certificates
- + Transit Visas
- + Line handling and tugs
- + Private security
- + Diving services
- + Bunkering
- + Mail & Courier services
- + Environmental protection
- Medical assistance

## + Turnarounds

- + Meet & Greet
- + Transfers
- + Transit Visas
- + VIP services
- + Luggage handling



## A. SERVICES

This business unit offers a wide range of services to vessels with special characteristics such as **cruise ships, yachts, megayachts or navy ships.**



**Training academies  
for safety aboard  
cruise ships**





C.

## CERTIFICATES & AWARDS

**Customer satisfaction is the best proof of our quality standards.**

Although, this can also be guaranteed by:

- + **ISO 9001 y ISO 14001 certificates**
- + **Member of Cruise Lines International Association (CLIA)**
- + **Authorised Economic Operator (AEO)**
- + **Certified operators to handle any kind of equipment in the Terminal (eg. fingers, forklifts...)**
- + **Certified personnel to assist disabled guests in the Terminals.**

To this we can add, **the Excellence in Service Award in 2014** received by the Bergé Cruise Department in recognition of the outstanding dedication and commitment to exceptional and personalized service during The World's calls in Spain.





# BERGÉ

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[bergelogistics.com](http://bergelogistics.com)

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